



ST. ANDREW'S MISSION HOSPITAL AND SINGAPORE ANGLICAN COMMUNITY SERVICES' **STATEMENT ON ESG (ENVIRONMENTAL, SOCIAL, AND GOVERNANCE)**

INTRODUCTION

1. This Statement on ESG (Environmental, Social, and Governance) reflects the commitment of St. Andrew's Mission Hospital (SAMH) and Singapore Anglican Community Services (SACS) in integrating ESG principles into our operation and decision-making processes. Our aim is to promote awareness and understanding of ESG among our employees and stakeholders, fostering a culture of sustainability and responsibility.

DEFINITION OF ESG

2. ESG represents three critical dimensions:
 - 2.1 Environmental (E): The organization's impact on the environment, including efforts to reduce carbon emissions, conserve natural resources, and promote sustainability.
 - 2.2 Social (S): The organization's interactions with people, fostering diversity and inclusion, ensuring employee well-being, and supporting the wider communities.
 - 2.3 Governance (G): The structures and processes guiding the organization's leadership, decision-making, transparency and compliance to regulatory requirements.

ESG INITIATIVES AT SAMH AND SACS

3. Environmental (E) Initiatives:

- 3.1 Electricity and Water Efficiency:
 - We actively monitor our electricity and water usage, investigating any surge in consumption and taking necessary corrective actions.
 - Regularly maintenance on mechanical and electrical systems ensure ongoing energy and water efficiency.
- 3.2 Sustainable Meetings and Events
 - Provision is made for meetings to be conducted virtually or in hybrid format where possible, minimizing the need for travel. Where in-person meeting is conducted, printed materials are limited to essential copies.
 - Water dispensers are installed across our facilities to reduce the provision of bottled water consumption.
- 3.3 Electronic Documentation

We encourage electronic workflow to reduce paper consumption, including electronic filing systems and digital signatures.

Services of St. Andrew's Mission Hospital
and Singapore Anglican Community Services

- Medical Services
- Senior Services
- Psychiatric Services
- Autism Services
- Family and Children Services

Scan for full listing





4. Social (S) Initiatives:

4.1 Vision and Purpose:

As a charitable organization, we are at the forefront of serving the disadvantaged and vulnerable.

- Our Vision statement: To be a light in society, relieving suffering and enriching lives with the love of Christ.
- Our Mission Statement: To provide holistic care and healing to the underserved and disadvantaged by ministering to their physical, mental, social and special needs based on Christian values.

4.2 Service Users:

- We are committed to providing safe, value-driven care while adhering to all regulatory requirements.
- We continuously benchmark our services against industry standards and conduct regular satisfaction surveys to improve service delivery.

4.3 Employees

- As a BizSafe certified organization, we prioritize employee safety through regular workplace health and safety inspection and provide health screenings to monitor staff well-being
- We are Progressive Wage (PW) Mark accredited organizations and we ensure our remuneration and benefits are aligned with the industry standards.
- Employees are informed of the roles, rights and responsibilities and new employees are induct to the organization.
- Employees receive ongoing training, annual performance appraisals, and are recognized for their contributions through various reward mechanisms.

5. Governance (G) Measures:

5.1 Board Composition and Evaluation:

- Our Board consists of members with diverse expertise across multiple fields, ensuring a wide range of perspectives.
- Each Board member receives a terms of reference outlining their roles and responsibilities. Their performance is evaluated for reappointment consideration.

5.2 Conflict of Interest and Whistleblowing:

- We have established clear policies for managing conflicts of interest.
 - A confidential whistleblowing channel is available for employees and external stakeholders to report concerns.
- Both policies are publicly accessible on our website.

5.3 Regulatory Compliance:

SAMH-SACS is regularly reviewed and audited by regulatory and independent bodies to ensure compliance with relevant laws, regulations, and standards.





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5.4 Transparency and Public Engagement:

- We are recipients of the Charity Transparency Award, and our organizational structure, financials, and service outcomes are publicly available.
- Updates and information on our work are published in annual reports, newsletters, and on our website.
- Contact information is readily available to the public for inquiries or further engagement.

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